

CUSTOMER ACKNOWLEDGEMENT FORM

Complete one copy per project, after work is completed.

Project Sponsor Name: _____ Install Date: _____ Project Invoice #: _____

Project Sponsor's Information and Attestation

Project Sponsor hereby attests that the following statements are true:

1. Project Sponsor is the seller and the installer of the high efficiency materials and equipment as described on the accompanying Host Customer Agreement.
2. Project Sponsor has paid each of Project Sponsor's subcontractors, laborers, and materialmen in full for all labor and materials provided to Project Sponsor for the purchase and installation of the high efficiency measures. Project Sponsor is not indebted to any person, firm, or corporation by reason of any such construction.
3. Project Sponsor hereby warrants that no mechanics or materialmen's liens will be placed on Host Customer's property relating to the installation of high efficiency measures.
4. Project Sponsor has provided to Customer a copy of the program branded flyer and energy saving fact sheet.

Signature of Project Sponsor Representative

Printed Name

Date Signed

A. Customer's Information and Acknowledgement

Customer hereby declares that the following information is true to the best of my knowledge:

I hereby acknowledge the following:

- A. The Project Sponsor identified above has entered into an agreement (the Residential and Hard-to-Reach Standard Offer Program Agreement, hereafter, "the SOP Agreement") with Frontier Energy for delivery of energy savings resulting from the installation of energy-efficiency measures and technologies. This acknowledgement, which the Project Sponsor will provide to Frontier Energy, is a requirement of the SOP Agreement between the Project Sponsor and Frontier Energy.
- B. The measures described on the Host Customer Agreement (attached) have been installed to my satisfaction.
- C. Prior to my signing a contract with the Project Sponsor, the Project Sponsor provided, for my review, a copy of the Host Customer Agreement that contains customer disclosure information.
- D. The Project Sponsor has explained procedures for filing a complaint with the Public Utility Commission or the Texas Attorney General Office.
- E. By its acceptance of the project for participation in TNMP's Residential and Hard-to-Reach Standard Offer Programs, I understand that Frontier Energy and TNMP do NOT:
 - a. make any warranty or representation of any kind regarding installation or implementation of energy efficiency measures, the benefits to be derived from the measures, or the merchantability or fitness of the measures or installation for any particular purpose;
 - b. become a party to any contract or intervene in any disputes between the Project Sponsor and Customer;
- F. I understand that the Project Sponsor is an independent contractor and is not authorized to make any representations or incur any obligations on behalf of Frontier Energy or TNMP. I acknowledge that Frontier Energy and TNMP are not a party to the Host Customer Agreement and that Project Sponsor is solely responsible for performance thereunder.
- G. The following information **AND/OR** information contained in the invoice, regarding the units replaced & installed are correct.

Materials and Equipment that was installed (quantity and model numbers as appropriate):

If a Heat Pump was installed, customer acknowledges, by checking the box, they were advised against using the emergency heat (EM HEAT) setting on heat pump thermostats and the correct operation of a Heat Pump was explained.

Signature of Homeowner or Authorized Representative

Printed Name

Date Signed